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Important Information: Discontinuation of Fresh Hepatocytes

Dear Customer,

We are writing to inform you that we have a change in the offering of our hepatocytes.

Up until now, we served the complete hepatocyte market with both fresh and cryopreserved hepatocytes from Human, Mouse, Rat, Dog, and Monkey. Over the years we have experienced a significant decline in demand for routinely isolated fresh hepatocytes from all species. Therefore due to increasing costs and logistics challenges combined with reduced demand, we have now made the difficult decision to cease offering Fresh Hepatocytes from Lonza. Doing so allows us to realign priorities towards continuous improvement of our Cryopreserved Primary Hepatocytes.

The full list of products affected by the discontinuation:

CYF06	DBF12	MBF24	MCF48	RFF24OL	RIF48OL	RSF96OL
CYF06OL	DBF12OL	MBF24OL	MCF48OL	RFF48	RIF96	RWF06
CYF12	DBF24	MBF48	MCF96	RFF48OL	RIF96OL	RWF06OL
CYF12OL	DBF24OL	MBF48OL	MCF96OL	RFF96	RIFS1M	RWF12
CYF24	DBF48	MBF96	MCFS1M	RFF96OL	RSF06	RWF12OL
CYF24OL	DBF48OL	MBF96OL	MXF96	RFFS1M	RSF06OL	RWF24
CYF48	DBF96	MBFS1M	MXF96OL	RIF06	RSF12	RWF24OL
CYF48OL	DBF96OL	MCF06	MXFS1M	RIF06OL	RSF12OL	RWF48
CYF96	DBFS1M	MCF06OL	RFF06	RIF12	RSF24	RWF48OL
CYF96OL	MBF06	MCF12	RFF06OL	RIF12OL	RSF24OL	RWF96
CYFS1M	MBF06OL	MCF12OL	RFF12	RIF24	RSF48	RWF96OL
DBF06	MBF12	MCF24	RFF12OL	RIF24OL	RSF48OL	RWFS1M
DBF06OL	MBF12OL	MCF24OL	RFF24	RIF48	RSF96	

Moving forward, freshly isolated, never frozen, hepatocytes will only be available on a [custom request basis](#).

Our wide selection of cryopreserved hepatocytes from all species and supporting media remains unchanged and unaffected by this decision.

Should you have any questions, please contact customer service at us.orders@lonza.com or our scientific support team at scientific.support@lonza.com

Yours sincerely,

Maureen Bunger
Senior Product Manager