

WinKQCL™ 5 remote client

Installation instructions



WinKQCL™ Client installation system requirements and configuration

Verify that the computer meets the minimum requirements necessary to install the WinKQCL™ Software.

Hardware Requirements

Click the Start button, right click on *Computer*, select *Properties*, and verify the CPU and Memory. Double-click on the *Computer* and verify the free disk space. Verify connectivity to the internet in the event remote support is needed or additional installation files need to be downloaded.

- 2.0 GHz or faster (two CPU cores or more of any speed are recommended)
- 1 GB or more memory (2 GB or more memory recommended)
- 2 GB available space
- Local TCP/IP connection to allow access to the server

Version of Microsoft® Windows® Installed

The WinKQCL™ Software must be installed on one of the operating systems listed below. Both 32-bit and 64-bit versions of Windows® are supported. **The WinKQCL™ Software is not compatible with the “Home” editions of Microsoft® Windows®.** Click the Start button, right click on *Computer*, select *Properties*, and verify a compatible operating system is installed:

- Windows® 7 Professional, Enterprise or Ultimate SP1 or higher
- Windows® 8.1 Professional or Enterprise
- Windows® 10 Professional or Enterprise

You will need:

- Access to the WinKQCL™ 5 Software installation files
- Administrator access to your laptop
- Access to the server location of the WinKQCL™ 5 Database
- A laptop with the correct WinKQCL™ 5 specification

WinKQCL™ Client installation

Step 1

Record Server Information

Before proceeding with the installation or upgrade to WinKQCL™ Software v5.3, record the server information below. This information will be needed during the installation of the client software.

- Record the computer name of the server where Microsoft® SQL Server® is installed
- Record the Microsoft® SQL Server® instance name below. If the instance is a default instance, write “Default Instance”.

Step 2

Install WinKQCL™ Client

1. Log in to the computer as a user with **Administrator** privileges.
2. Execute the **WinKQCL™ Menu.exe** file. (If the installation options window cannot be displayed, double click the **setup.exe** file).
3. When the setup.exe file executes, it will extract the installation files to the local computer and launch the InstallShield® Wizard. Choose the desired language and click the OK button.
4. Click the link *Install WinKQCL™ Client*. The WinKQCL™ Installer will launch, install prerequisite components, then run the WinKQCL™ Installer. The installer may require a restart of the operating system multiple times while installing the prerequisites. Each time Windows® restarts, log back in with the same administrator account.
5. On the Destination Folder window, the folder where the WinKQCL™ Software program files are installed can be configured. Accept the default, or to change the destination folder, click **Change** and select a different folder. Click **Next** to proceed to the Setup Type window.
6. A prompt will appear for either *Server* or *Client*. Select the *Client* radio button.
7. A prompt will appear for the server information. Enter the server information recorded in Step 1 and continue with the installation process.

Step 3

WinKQCL™ Software Login

To confirm that the client software can connect to the database, double-click the WinKQCL™ Software icon to launch the application. Enter any valid User ID and Password combination.

Note: If an error occurred when launching the application, confirm the database server name and instance information is correct in the registry in these locations.

64 bit systems: HKEY_LOCAL_MACHINE\SOFTWAREWow6432Node\Lonza\WinKQCL32

32 bit systems: HKEY_LOCAL_MACHINE\SOFTWARE\Lonza\WinKQCL32

If the information is correct and an error is still displayed when trying to launch the WinKQCL™ Software, contact Lonza Scientific Support.

Contact information

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