

WinKQCL™ 6 remote client

Installation instructions



WinKQCL™ 6 Client installation system requirements and configuration

Verify that the computer meets the minimum requirements necessary to install the WinKQCL™ Software.

Hardware requirements

Click the Start button, right click on *Computer*, select *Properties*, and verify the CPU and Memory. Double-click on the *Computer* and verify the free disk space. Verify connectivity to the internet in the event remote support is needed or additional installation files need to be downloaded.

- Intel® Core™ i3 equivalent processor or greater
- 2 GB or more memory
- 2 GB available space
- Local TCP/IP connection to allow access to the server

Version of Microsoft® Windows® Installed

The WinKQCL™ Software must be installed on one of the operating systems listed below. Both 32-bit and 64-bit versions of Windows® are supported. **The WinKQCL™ Software is not compatible with the “Home” editions of Microsoft® Windows®.** Lonza advises that the customer install Windows® updates and service packs prior to installing the WinKQCL™ Software. Click the Start button, right click on *Computer*, select *Properties*, and verify a compatible operating system is installed.

- Windows® 7 Professional, Enterprise or Ultimate SP1 or higher
- Windows® 8.1 Professional or Enterprise
- Windows® 10 Professional or Enterprise

You will need:

- Access to the WinKQCL™ 6 Software installation files
- Administrator access to your laptop
- Access to the server location of the WinKQCL™ Database
- A laptop with the correct WinKQCL™ 6 specification

WinKQCL™ Client installation

Step 1

Record server information

Before proceeding with the installation of WinKQCL™ Software version 6, record the server information below. This information will be needed during the installation of the client software.

- Record the computer name of the server where Microsoft® SQL Server® is installed
- Record the Microsoft® SQL Server® instance name below. If the instance is a default instance, write “Default Instance”

Step 2

Install WinKQCL™ Client

1. Log in to the computer as a user with Administrator privileges.
2. Execute the **WinKQCL™ Menu.exe** file. [If the installation options window cannot be displayed, double click the **setup.exe** file].
3. When the setup.exe file executes, it will extract the installation files to the local computer and launch the installer. Choose the desired language and click the **OK** button.
4. The WinKQCL™ Installer wizard will detect which prerequisites are needed on the client system before running the WinKQCL™ Installer. The installer may require a restart of the operating system while installing the prerequisites. When Windows® restarts, log back in with the same administrator account. Click the **Install** button on the window displaying the prerequisites that need to be installed.
5. On the welcome screen for the installer, click the **Next** button. The **Destination Folder** window is displayed.
6. On the **Destination Folder** window, the folder where the WinKQCL™ Software program files are installed can be configured. Accept the default, or to change the destination folder, click **Change** and select a different folder. Click **Next** to proceed to the **Database Server Location Setup Type** window.
7. In the **MSSQL Server Computer Name** field, enter the computer name for the WinKQCL™ server or the fixed IP address of the server if the server is separated from the clients by a firewall. In the **MSSQL Server Instance Name** field type in the name of the SQL instance where the WinKQCL™ Software database is located. If the database is located in the default SQL instance, check the checkbox labelled: **Use Default MSSQL Server Instance**.
8. Click **Next**. The **Ready to Install the Program** window is displayed.
9. Click **Install**. The **InstallShield® Wizard Completed** window is displayed.
10. Click **Finish**.

Step 3

WinKQCL™ Software login

To confirm that the client software can connect to the database, double-click the WinKQCL™ Software icon to launch the application. Enter any valid User ID and Password combination.

Note: If an error occurred when launching the application, confirm the database server name and instance information is correct in the registry in these locations.
64-bit systems: HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node\Lonza\WinKQCL32
32-bit systems: HKEY_LOCAL_MACHINE\SOFTWARE\Lonza\WinKQCL32

If the information is correct and an error is still displayed when trying to launch the software, contact Lonza Scientific Support.

Contact information

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