

What is the QC Insider® Toolbox?

The QC Insider® Toolbox has been designed for endotoxin testing novices as well as experts to provide endotoxin testing expertise at any level. The online portal contains a comprehensive offering of beginner and advanced support tools, a wide range of training resources and a library of information that can be accessed at any time and from anywhere with internet access. The QC Insider® Toolbox is organized into three areas so that users can easily navigate directly to the support tool they need.

QC Insider® Support

QC Insider® Training

QC Insider® Library

WHAT'S NEW

The QC Insider® Toolbox also features a What's New section to keep you informed about the latest additions to the portal.

Become a QC Insider® Expert today and ensure the support you need is always within reach.
www.lonza.com/qcinsider



QC INSIDER® TOOLBOX

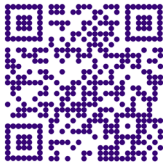
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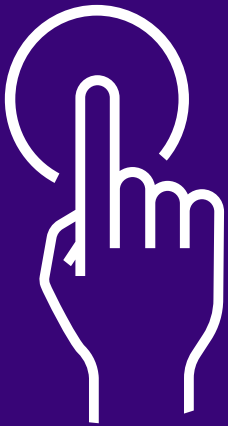
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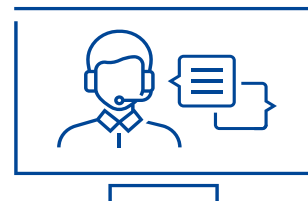
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www.lonza.com/qcinsider

Endotoxin Expertise At Your Fingertips®



QC INSIDER® TOOLBOX



QC Insider® Support

The QC Insider® Support offers one-on-one guidance and detailed information about software support, recertification and testing services, reader installation and maintenance, and workflow optimization.



Our Scientific Support Specialists rely on over 28 years of laboratory experience. Let us assist you in selecting QC Testing products and services that suit your testing needs and help you with any question or issue that may arise during your endotoxin testing.



Learn more about the basic and advanced support offered for the WinKQCL® Endotoxin Detection and Analysis Software.



Lonza provides a variety of onsite preventive maintenance service options for absorbance and fluorescence plate readers. These services help keep your instrument in top working order. Preventative maintenance specifications are much tighter than operational specifications, and are designed to find instrument problems before errors occur.



Our Endotoxin Testing Service combines Lonza's expertise with full service reporting, offering both research and pharmaceutical customers routine and customized endotoxin testing.



Lonza's QC Testing and Analytical Services offer recertification services for Stepped Neutral Density (SND) Test Plates. The SND plate helps to ensure that your incubating absorbance reader is functioning properly between the recommended six-month preventive maintenance visits.



Workflow optimization consulting services are available to help support labor optimization, cost reduction and time savings by automating your endotoxin testing workflow. Also provided is justification for the capital investment needed to support these efforts. Customers can expect to decrease costs and increase productivity all while maintaining regulatory compliance.



QC Insider® Training

The QC Insider® Training contains self-directed training resources that will help users to increase their endotoxin testing expertise, including a series of how-to videos that demonstrate different assay procedures.



Our suite of interactive e-Learning Modules is designed to deliver the technical knowledge you need to help ensure your success with endotoxin testing. Courses are online and can be taken at your convenience as your schedule permits. Modules can also be bundled together to create a customized training program specific to your needs.



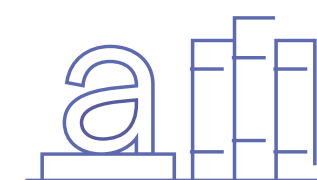
Watch our endotoxin testing How-to Videos that illustrate how each of the available endotoxin methods is performed. The videos also demonstrate different assay procedures, e.g. routine testing and inhibition/enhancement testing.



View our 60-minute complimentary webinars and learn from our practical knowledge and expertise that can assist you with the challenges you face in a regulated environment.



Attend one of our seminars and workshops and you will learn about current endotoxin detection methodologies, regulatory guidelines and assay troubleshooting. You will also receive hands-on training with assays and our WinKQCL® Software. The Endotoxin Testing Summit is an annual forum where QC directors, lab managers, key opinion leaders, users and regulators come together to discuss current issues with endotoxin testing methodologies and other industry hot topics.



QC Insider® Library

The QC Insider® Library consists of technical resources, such as package inserts, quick guides, and technical tips that will help lead to success with endotoxin testing.



Download your kit Certificate of Analysis conveniently from the QC Insider® Toolbox. The Kit Certificate of Analysis contains lot-specific information needed to accurately perform the assay.



Access our comprehensive package inserts that contain detailed instructions on how to perform each assay. They also contain background information as well as descriptions of the four basic types of endotoxin tests including: routine, inhibition/enhancement, RSE/CSE and initial qualification.



Download your step-by-step guide depicting how to perform your endotoxin assay procedure. Select from kinetic, gel clot or endpoint chromogenic LAL assays and/or the PyroGene® rFC Assay in the language of your choice.



Read our collection of Tech Tips which address common questions and issues that can arise when doing endotoxin testing. We aim to help you overcome the most challenging questions from a regulated QC environment.



Access our collection of white papers on key topics in endotoxin detection – e.g. benefits of the synthetic version of Factor C and Low Endotoxin Recovery (LER).



Our Endotoxin Assay Selection Guide walks you through a series of simple questions that help you determine which endotoxin detection kit is best suited for your testing needs.